

# Reconciliation Action Plan

DECEMBER 2024 - DECEMBER 2026



## MAIS-Q



NIISQ



## **Acknowledgement of Country**

The Motor Accident Injury Schemes, Queensland acknowledges the Traditional Owners of the lands on which we live and work and recognises their connection to land, sea and community.

We acknowledge Elders past, present and emerging for they are the holders of culture, knowledge, wisdom and leadership that is passed from generation to generation.

# Contents

Statement from CEO of Reconciliation Australia .....	4
A message from the Insurance Commissioner and CEO ....	5
Travelling Together in Reconciliation .....	7
About the artist: Uncle Paul Constable Calcott .....	9
Our business .....	10
– Our vision for reconciliation .....	11
Our Reconciliation Action Plan journey .....	12
Our commitment.....	14
– Relationships .....	14
– Respect.....	16
– Opportunities .....	18
– Governance.....	20

# Statement from CEO of Reconciliation Australia

Reconciliation Australia commends Motor Accident Injury Schemes, Queensland (MAIS-Q) on the formal endorsement of its inaugural Innovate Reconciliation Action Plan (RAP).

Commencing an Innovate RAP is a crucial and rewarding period in an organisation's reconciliation journey. It is a time to build strong foundations and relationships, ensuring sustainable, thoughtful, and impactful RAP outcomes into the future.

Since 2006, RAPs have provided a framework for organisations to leverage their structures and diverse spheres of influence to support the national reconciliation movement.

This Innovate RAP is both an opportunity and an invitation for MAIS-Q to expand its understanding of its core strengths and deepen its relationship with its community, staff, and stakeholders.

By investigating and understanding the integral role it plays across its sphere of influence, MAIS-Q will create dynamic reconciliation outcomes, supported by and aligned with its business objectives.

An Innovate RAP is the time to strengthen and develop the connections that form the lifeblood of all RAP commitments. The RAP program's framework of relationships, respect, and opportunities emphasises not only the importance of fostering consultation and collaboration with Aboriginal and Torres Strait Islander peoples and communities, but also empowering and enabling staff to contribute to this process, as well.

With close to 3 million people now either working or studying in an organisation with a RAP, the program's potential for impact is greater than ever. MAIS-Q is part of a strong network of more than 3,000 corporate, government, and not-for-profit organisations that have taken goodwill and intention, and transformed it into action.

Implementing an Innovate RAP signals MAIS-Q's readiness to develop and strengthen relationships, engage staff and stakeholders in reconciliation, and pilot innovative strategies to ensure effective outcomes.

Getting these steps right will ensure the sustainability of future RAPs and reconciliation initiatives, and provide meaningful impact toward Australia's reconciliation journey.

Congratulations MAIS-Q on your Innovate RAP and I look forward to following your ongoing reconciliation journey.

Karen Mundine  
Chief Executive Officer  
Reconciliation Australia



# A message from the Insurance Commissioner and CEO

As the Insurance Commissioner of the Motor Accident Insurance Commission (MAIC), the Nominal Defendant and the Chief Executive Officer for the National Injury Insurance Agency, Queensland (NIISQ Agency), I am honoured to present our Innovate Reconciliation Action Plan (RAP) for the period of December 2024 to December 2026. Working together, we operate internally as the Motor Accident Injury Schemes, Queensland (MAIS-Q), and our thanks to Reconciliation Australia for allowing us to develop a combined Reconciliation Action Plan.

At MAIS-Q, we recognise the importance of acknowledging and respecting the rich cultural heritage of Australia's First Nations peoples. This plan reflects that commitment to reconciliation, cultural understanding, and building strong, positive relationships with First Nations communities.

The Innovate Reconciliation Action Plan is a comprehensive framework that outlines our commitment to reconciliation through specific actions and deliverables in the areas of Relationships, Respect, Opportunities, and Governance.

Governance is essential to the success of our reconciliation journey. We have an established Reconciliation Action Plan Working Group (RWG) to drive the ideation and implementation of the plan. This group, comprised of dedicated individuals from various areas across MAIS-Q, assures our accountability, transparency, and effective reporting on our achievements, challenges, and learnings.

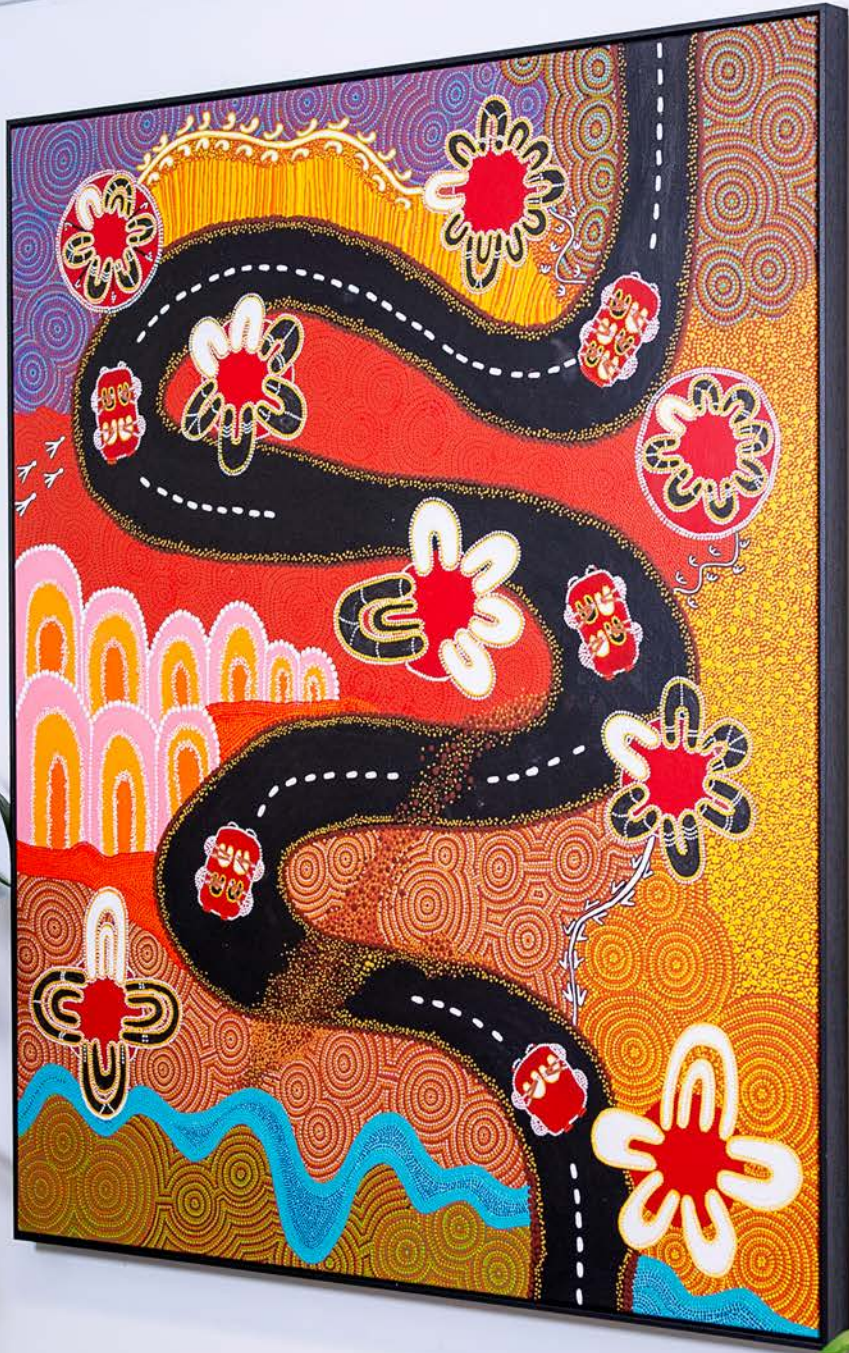
In 2024, MAIS-Q is proud to have received and be displaying the artwork *Travelling Together in Reconciliation* from respected disability business Elder, artist and proud Wiradjuri man, Uncle Paul Constable Calcott, which is featured within this publication. The artwork depicts the transformative MAIS-Q RAP journey. The artwork captures the spirit of collaboration, cultural understanding, and the shared commitment to building a stronger, united future. It stands as a visual testament to MAIS-Q's ongoing journey towards reconciliation.

Thank you for joining us on this important journey.

Sincerely,



Neil Singleton  
Insurance Commissioner | NIISQ Chief Executive Officer  
Motor Accident Injury Schemes, Queensland



# Travelling Together in Reconciliation

## Uncle Paul Constable Calcott

*Travelling Together in Reconciliation* depicts the transformative Motor Accident Injury Schemes, Queensland (MAIS-Q) Reconciliation Action Plan (RAP) journey. MAIS-Q has embarked on the development of their organisation's Innovate RAP.

Building on their already strong relationship with local First Nations communities and Elders, the Insurance Commissioner and CEO, a non-Indigenous Elder, is guiding the teams of three of the four entities represented in this painting that he is responsible for, in the development of this RAP. They are all based in Meanjin, on the banks of Maiwar.

They are the:

- Motor Accident Insurance Commission (MAIC)
- The National Injury Insurance Agency, Queensland (NIISQ Agency)
- Nominal Defendant.

The fourth entity represented is Queensland Treasury, who administratively hosts MAIS-Q. Representatives of these entities will travel through Community, seeking guidance and support on how they can best respectfully support Mob – the proper way.

They may come across some rough patches early into their journey. However, as they develop stronger relationships with Mob and include them in this journey, these obstacles and barriers will lessen, and the road will become smoother.

Along the journey they will take their time and not rush things, like the kangaroo slowly walking along, leaving his tail tracks in the sand but always moving forward.

They will sit and yarn with Women's and Men's groups that represent the rich diversity of First Nations communities across Queensland and include more people in their RAP journey. They will respect the yarning held in private and respect the knowledge shared with them.

They will attend information and culture workshops and yarn about disability and the different needs of communities, and always support the rights of individuals living with disability under the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD).

Eventually, members of these communities will take the wheel and become the drivers of this RAP, steering the team in the right direction.

Youth will have a voice in this RAP and time will be spent yarning with our young ones and their parents and carers.

More and more people will be included in this journey, building stronger relationships between Queensland First Nations people and the RWG.

The journey of this RAP will take MAIS-Q across Country visiting many communities.

They will yarn with desert Mob, rainforest and bush Mob, freshwater, and saltwater Mob and many the diverse communities living in urban areas. All representing the rich diversity of our First Nations communities here in Queensland.







## About the artist: Uncle Paul Constable Calcott

Uncle Paul Constable Calcott is of the Wiradjuri people on his father's side, who are from the Bathurst, Wellington and Dubbo areas of NSW. His mother is Irish from Guyra, NSW.

Uncle Paul contracted polio at around 18 months of age, and he has worked in the area of disability for 40 years with the last 18 years specifically with First Nations disability communities. He is committed to ensuring First Nations people living with disability have access to services and supports that help keep them strong.

Art plays a huge part in how Uncle Paul engages and supports others living with disability to build resilience and connect to their community and culture. He facilitates a Queensland-based art group for First Nations artists living with disability that represents multiple language groups' disability stories.

*I first became involved with the MAIS-Q team several years ago through my work in disabilities and supporting community members to access disability supports that are culturally respectful for them.*

*The MAIS-Q team wanted to ensure their services were culturally respectful for First Nations people living with disability. Over the years, they have demonstrated their respect, value and acknowledgement of the history and culture of the First Nations of this country. Led by Neil Singleton and his team, they have developed strong relationships with not only me, but other Elders, and community members, and they have embedded a strong respect for culture across all their programs.*

*I see this RAP as not only a commitment to building on these relationships, but also an opportunity to showcase their achievements and the leadership they have shown in working towards truly meaningful reconciliation.*

— Uncle Paul Constable Calcott



## Our business

The Motor Accident Insurance Commission (MAIC) is a statutory body responsible for the administration of Queensland's Compulsory Third Party (CTP) scheme in accordance with the *Motor Accident Insurance Act 1994*. Its role is to license and supervise insurers underwriting this statutory class of insurance.

MAIC is also responsible for the management of the Nominal Defendant (ND). The purpose of the Nominal Defendant is to administer the payment of damages arising from the liability of uninsured, unidentified motor vehicles and insolvent licensed CTP insurers.

The National Injury Insurance Agency, Queensland (NIISQ Agency) was established as a statutory body to administer the National Injury Insurance Scheme Queensland. The key function of NIISQ Agency is to assess and decide necessary and reasonable treatment, care and support services for eligible participants, and coordinate and monitor the provision of these services.

Together, these motor accident injury schemes (collectively known as MAIS-Q) provide an important safety net for people injured in motor vehicle accidents on Queensland roads. We also collaborate closely with Queensland Treasury and their Director of First Nations Relationships, which allows us to increase our sphere of influence to whole-of-government responses and understanding of broader issues facing First Nations communities.

MAIS-Q currently employs approximately 167 staff in Queensland, of which two staff members identify as First Nations people. Our offices are located in Brisbane/ Meanjin, with some staff located interstate through flexible work agreements.

While our work is primarily focused in Queensland, where our sole office is based, we have participants and claimants who may be located throughout Australia.



NAIDOC Week 2024 celebrations



## Our vision for reconciliation

Our vision for reconciliation is to:

- journey alongside Aboriginal and Torres Strait Islander peoples and communities to build strong and respectful relationships between Aboriginal and Torres Strait Islander peoples and non-Indigenous people
- foster an organisation that acknowledges and appreciates Aboriginal and Torres Strait Islander peoples' ways of knowing and doing, ensuring cultural safety for our team
- ensure Aboriginal and Torres Strait Islander people receive culturally safe services and equitable access to MAIS-Q and our associated agencies, and feel valued and respected, and
- offer Aboriginal and Torres Strait Islander businesses and research partners equal opportunities within MAIS-Q.

# Our Reconciliation Action Plan journey

MAIS-Q is developing an Innovate Reconciliation Action Plan (RAP) as part of our ongoing commitment and drive to move together with our First Nations stakeholders, ensuring cultural safety and appropriateness in our daily work functions.

Through our RAP, along with our *Diversity and inclusion audit report and action plan*, we aim to assist employees develop their cultural understanding with the view to building strong trusting relationships with the First Nations communities and stakeholders we work with.

A RAP Working Group (RWG) is in place, which includes representatives from across MAIS-Q. The RWG members share a common interest in building better relationships by sharing their knowledge with other employees; ensuring their workspace is culturally safe for current and future First Nations employees; and building strong, positive relationships with First Nations external stakeholders.

The MAIS-Q RWG is championed by two members of the executive leadership team, who support and drive the vision and commitment of our primary champion: the Insurance Commissioner and CEO.

These champions include the Director of People, Culture and Communication (PCC), who also serves as Chair of the RWG, as well as the Director of CTP Scheme Regulatory Services (MAIC Reg).

They are supported in the RWG by the following MAIS-Q self-nominated representatives:

- General Manager Business & Advisory Services
- Manager Communication
- Manager Scheme Monitoring
- Principal Customer Experience Advisor
- Principal Quality and Performance Advisor
- Principal Support Planner
- Principal Service Delivery Officer
- Senior Communications Officer
- Injury Management Advisor
- Support Planner
- Business Support Officer.

Our RWG includes two First Nations representatives and regular meetings are held where input from all RWG members is heard, valued, and respected.

Part of our Innovate RAP's actions involve establishing an external First Nations advisory group, and their input will be a source of education and awareness that we can use to build our strengths and ensure we keep moving forward with our reconciliation journey.

The NIISQ Agency completed their Reflect RAP in 2023, and with permission from Reconciliation Australia, were able to join with MAIC and the Nominal Defendant to develop the MAIS-Q Innovate RAP.



*Auntie, Elder, Songwoman and Law-Women of the Turrbal Tribe, **Maroochy Barambah**, CEO Neil Singleton, General Manager Peter How and members of the MAIS-Q Reconciliation Action Plan Working Group celebrate NAIDOC Week 2024.*

Some of the key learnings and changes that occurred as a result of our Reflect RAP journey have included:

- using a Yarning Stick and Yarning Circle at team meetings. Incorporating some team meetings into Yarning Circles, gave each employee the opportunity to have a voice, be valued and respected. This was warmly embraced and assisted employees to adapt to both physical and emotional changes that the agency was going through.
- displaying First Nations artwork within office spaces: MAIS-Q has built a strong relationship with Uncle Paul Constable Calcott, who has developed artwork for our use. The artwork is proudly displayed in our office and used on digital and published brochures.
- First Nations collaboration with design of publications and website: We have collaborated with First Nations people to design website content and publications that are focused on our First Nations participants and are user friendly.
- respectfully acknowledging significant cultural events such as National Sorry Day, National Reconciliation Week, NAIDOC week and bringing to the attention of employees what these dates signify. Engagement activities we have provided include walking tours of Meanjin to understand culturally significant sites, art classes with a world-renowned First Nations artist, opportunities to sample First Nations food and drinks, and Bush Tucker demonstrations.
- working with First Nations suppliers and providers wherever possible to source goods and services. We also attended the 2023 Indigenous Allied Health Australia (IAHA) National Conference to connect with First Nations allied health practitioners and providers from across Australia, including regional Queensland.

In reflecting on these learnings, MAIS-Q is committing to encompassing the provision of culturally safe practices for participants, claimants and its workforce, while lifting cultural capability and connection as part of the reconciliation agenda.

# Our commitment



## Relationships

Engaging, partnering and building relationships with First Nations peoples is fundamental to everything we do at MAIS-Q. Through these relationships, we can ensure our services are culturally safe and responsive to the needs of Aboriginal and Torres Strait Islander people. This includes recognising and addressing systemic barriers, building cultural competence and tailoring support to meet the specific requirements of First Nations individuals and communities.

Action	Deliverable	Timeline	Responsibility
1. Establish and maintain mutually beneficial relationships with Aboriginal and Torres Strait Islander stakeholders and organisations.	Meet with local Aboriginal and Torres Strait Islander stakeholders and organisations to develop guiding principles for future engagement	June 2025	- Director PCC - Manager Communication
	Develop and implement an engagement plan to work with Aboriginal and Torres Strait Islander stakeholders and organisations	March 2025	- Manager Communication - Support Planner
2. Build relationships through celebrating National Reconciliation Week (NRW).	Promote Reconciliation Australia's NRW resources and reconciliation materials to our staff for increased understanding	April/May annually	- Senior Communications Officer
	RAP Working Group members to participate in an external NRW event annually and share learnings with teams	27 May-3 June annually	- RWG members
	Encourage and support staff and senior leaders to participate in at least one external event to recognise NRW	27 May-3 June annually	- MAIS-Q Exec team
	Organise at least one NRW event each year	27 May-3 June annually	- RWG members
	Register all our NRW events on Reconciliation Australia's NRW website	April/May annually	- Manager Communication
3. Promote reconciliation through our sphere of influence.	Develop and implement a staff engagement strategy to raise awareness of reconciliation across our workforce	June 2025	- Manager People Strategy & Development
	Communicate our commitment to reconciliation publicly and in alignment to the intents outlined in the Queensland Government Reconciliation Action Plan 2023 - 2025	June 2025	- Manager Communication - Support Planner - Business Support Officer
	Explore opportunities to positively influence our external stakeholders to drive reconciliation outcomes	June 2025	- MAIS-Q Exec team
	Collaborate with RAP organisations and Queensland Government agencies to develop innovative approaches to advance reconciliation	June 2025	- RWG members

Action	Deliverable	Timeline	Responsibility
4. Promote positive race relations through anti-discrimination strategies.	Conduct a review of policies, procedures and training to identify anti-racism gaps, and future culture capability uplifts	Review by June 2025	- Manager People Safety - Manager People Strategy & Development
	Engage with Aboriginal and Torres Strait Islander staff and/or Aboriginal and Torres Strait Islander advisors to co-design anti-racism strategies	Review by June 2025	- Manager People & Safety - Manager People Strategy & Development
	Implement anti-racism strategies informed by insights from the Working for Queensland survey, to support the reframing of the relationship with Aboriginal and Torres Strait Islander peoples	Implement by December 2025, then ongoing	- Manager People & Safety - Manager People Strategy & Development
	Deliver comprehensive suite of initiatives to build cultural capability of employees including establishing and implementing anti-discrimination and cultural capability training for executive leadership	Review by July 2025	- Manager People Strategy & Development





# Respect

We are committed to listening and respecting the rich knowledge, culture, histories and lived experiences of First Nations peoples. We will build and nurture respectful two-way relationships with Aboriginal and Torres Strait Islander participants, stakeholders, employees and communities.

Action	Deliverable	Timeline	Responsibility
5. Increase understanding, value and recognition of Aboriginal and Torres Strait Islander cultures, histories, knowledge and rights through cultural capability and understanding.	Conduct a review of cultural learning needs within our organisation	June 2025	- Manager Communication - Manager People Strategy & Development
	Develop, implement and communicate a staff engagement and learning strategy to raise cultural capability across our workforce	June 2025	- Manager Communication - Manager People Strategy & Development
	Engage with Aboriginal and Torres Strait Islander staff and/or Aboriginal and Torres Strait Islander advisors to co-design our cultural learning strategy	Commence consultation by June 2025	- Manager People & Safety - Manager People Strategy & Development
	Demonstrate respect and understanding of Aboriginal and Torres Strait Islander culture and histories by observing dates of cultural significance	December 2025	- MAIS-Q Exec team
	Provide opportunities for RWG members, HR managers and other key leadership staff to participate in formal and structured cultural connections	December 2025	- RWG members
6. Demonstrate respect to Aboriginal and Torres Strait Islander peoples by observing cultural protocols.	Increase staff's understanding of the purpose and significance behind cultural protocols, including Acknowledgement of Country and Welcome to Country protocols	June 2025	- Director PCC Supported by - Support Planner - Business Support Officer
	Include an Acknowledgement of Country or other appropriate protocols at the commencement of important meetings		
	Invite a local Traditional Owner or Custodian to provide a Welcome to Country or other appropriate cultural protocol at significant events each year	December 2025	- MAIS-Q Exec team
	Review and communicate cultural respect protocols to understand capability of the agencies	May 2025	- RWG members
	Investigate requirements to include an option for participants to identify as First Nations in the Connect database	March 2025	- Principal Quality and Performance Advisor - Principal Service Delivery Officer



Action	Deliverable	Timeline	Responsibility
7. Co-design with our Aboriginal and Torres Strait Islander staff mechanisms to proudly identify their cultural heritage and traditional ownership.	Undertake a review of Aboriginal and Torres Strait Islander languages used by participants, claimants and employees	May 2026	- RWG members Supported by - MAIS-Q Exec team
	Develop and implement an Aboriginal and Torres Strait Islander Languages action plan to ensure we are communicating effectively	May 2026	- RWG members Supported by - MAIS-Q Exec team
8. Build respect for Aboriginal and Torres Strait Islander cultures and histories by celebrating NAIDOC Week.	RWG to participate in an external NAIDOC Week event	July (annually)	- RWG
	Review HR policies and procedures to remove barriers to staff participating in NAIDOC Week	July (annually)	- Manager People Strategy & Development
	Promote and encourage participation in external NAIDOC events to all staff	July (annually)	- Manager Communication





# Opportunities

We are continuing to build an inclusive culture and diverse workforce, where First Nations peoples are respected and empowered when engaging with our agencies. We are dedicated to providing opportunities for economic participation through employment and in the supply of goods and services.

We know that the opportunities we provide not only improve our cultural capability and service delivery, but they can also contribute to increased living standards, support families and promote self-determination for Aboriginal and Torres Strait Islander peoples.

Action	Deliverable	Timeline	Responsibility
9. Improve employment outcomes by increasing Aboriginal and Torres Strait Islander recruitment, retention and professional development.	Increase the percentage and progression of Aboriginal and Torres Strait Islander employees across all business units by providing cultural safety in practice	December 2026	- Director PCC - Manager People Strategy & Development
	Engage with educators to increase the representation of Aboriginal and Torres Strait Islander participants in internship and graduate programs, providing development and learning opportunities as a pipeline 'Grow Your Own' workforce	December 2026	- Manager People Strategy & Development - Senior Advisor Talent Acquisition
	Working with First Nations employees, Queensland Treasury and their Director of First Nations Relationships, develop and implement an Aboriginal and Torres Strait Islander recruitment, retention and professional development strategy	December 2026	- Manager People Strategy & Development - Senior Advisor Talent Acquisition
	Review HR and recruitment procedures and policies to remove barriers to Aboriginal and Torres Strait Islander participation in our workplace	December 2026	- Manager People Strategy & Development - Senior Advisor Talent Acquisition
	Advertise job vacancies to effectively reach Aboriginal and Torres Strait Islander stakeholders	December 2026	- Manager People Strategy & Development - Senior Advisor Talent Acquisition

<b>Action</b>	<b>Deliverable</b>	<b>Timeline</b>	<b>Responsibility</b>
10. Increase Aboriginal and Torres Strait Islander supplier diversity to support improved economic and social outcomes.	Develop and implement an Aboriginal and Torres Strait Islander owned business stream of the vendor strategy	December 2026	- Manager Corporate Governance - General Manager Business and Advisory Services
	Investigate Supply Nation membership	December 2024	- Manager Corporate Governance - General Manager Business and Advisory Services
	Develop and implement a system to source and record First Nations service providers	December 2025	- Principal Quality and Performance Advisor - Principal Service Delivery Officer
	Develop and communicate opportunities for procurement of goods and services from Aboriginal and Torres Strait Islander businesses to staff	June 2025	- Manager Corporate Governance - General Manager Business and Advisory Services
	Review and update procurement practices to remove barriers to procuring goods and services from Aboriginal and Torres Strait Islander businesses	June 2025	- Manager Corporate Governance - General Manager Business and Advisory Services
	Implement commercial relationships with Aboriginal and/or Torres Strait Islander businesses	June 2025	- Manager Corporate Governance - General Manager Business and Advisory Services
11. Improve services provided to Aboriginal and Torres Strait Islander peoples	Identify and engage with participants/claimants that identify as Aboriginal and Torres Strait Islander peoples to co-design culturally safe processes and resources	June 2025	- Director MAIC Reg - Manager Communication - Principal Support Planner
	Provide opportunities for the Participant Reference Group membership to include Aboriginal and Torres Strait Islander voices	February, May, August, November (annually)	- Principal Quality and Performance Advisor



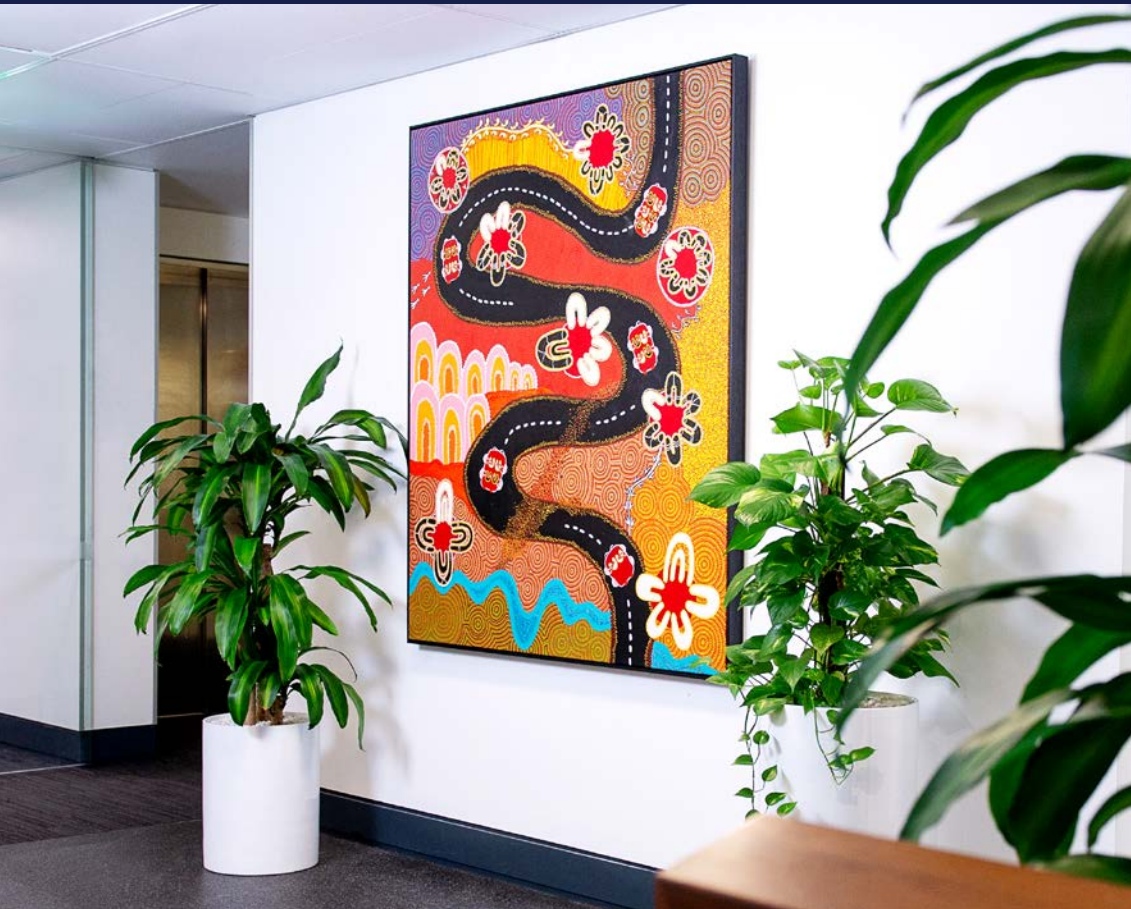
# Governance

Action	Deliverable	Timeline	Responsibility
12. Establish and maintain an effective RAP Working Group (RWG) to drive governance of the RAP.	Maintain Aboriginal and Torres Strait Islander representation on the RWG	January (annually)	- RWG members
	Establish and apply a Terms of Reference for the RWG	December 2024	- Chair
	Meet at least four times per year to drive and monitor RAP implementation	March, June, September, December (annually)	- Chair - Manager Communication
13. Provide appropriate support for effective implementation of RAP commitments.	Define resource needs for RAP implementation	March 2025	- RWG members
	Engage senior leaders in the delivery of RAP commitments	January, April, July, October (annually)	- Director PCC - Director MAIC Reg
	Establish an external First Nations advisory group	December 2025	- MAIS-Q Exec team
	Define and maintain appropriate systems to track, measure and report on RAP commitments	January, April, July, October (annually)	- Manager Communication
	Maintain a senior leader to champion our RAP internally	December 2024	- Director PCC - Director MAIC Reg



*MAIS-Q Reconciliation Action Plan Working Group members visit Uncle Paul Constable Calcott's art studio.*

Action	Deliverable	Timeline	Responsibility
14. Build accountability and transparency through reporting RAP achievements, challenges and learnings both internally and externally.	Contact Reconciliation Australia to verify that our primary and secondary contact details are up to date, to ensure we do not miss out on important RAP correspondence	December 2024	- Senior Communications Officer
	Contact Reconciliation Australia to request our unique link to access the online RAP Impact Survey	August (annually)	- Senior Communications Officer
	Complete and submit the annual RAP Impact Survey to Reconciliation Australia	30 September (annually)	- Manager Communication
	Report RAP progress to all staff and senior leaders quarterly	January, April, July, October (annually)	- Director PCC - Manager Communication
	Publicly report our RAP achievements, challenges and learnings, annually through Queensland Government mechanisms	December (annually)	- Manager Communication
	Investigate participating in Reconciliation Australia's biennial Workplace RAP Barometer	April 2026	- Director MAIC Reg
	Submit a traffic light report to Reconciliation Australia at the conclusion of this RAP	December 2026	- Manager Communication
15. Continue our reconciliation journey by developing our next RAP.	Register via Reconciliation Australia's website to begin developing our next RAP	November 2026	- Senior Communications Officer



## Further information

Contact the Manager Communication at [MAISQcommunication@treasury.qld.gov.au](mailto:MAISQcommunication@treasury.qld.gov.au) or call 1300 607 566.

**MAIS-Q**



**NIISQ**

