



MyGuide 9

Jobs and training supports

When we use the word 'you', we mean the participant in the National Injury Insurance Scheme, Queensland.

When we use the words 'us', 'our' or 'we', we mean the National Injury Insurance Agency. This includes your Support Planner.

We will usually pay for changes to your home if they are 'necessary and reasonable'. To understand how we decide this, read [MyGuide 1: what we pay for](#) (PDF, 193KB). You can download this and other MyGuides from [our website](#). Or ask your Support Planner for a printed version.

This MyGuide is a simple form of the [Vocational rehabilitation support and education support guideline](#) (PDF, 285KB), which is part of the [Treatment, care and support guidelines](#) (PDF, 1.7MB).

What we mean by jobs and training supports

Jobs and training supports means services that will help you get back to work, study or volunteering.

Sometimes we call jobs and training supports 'vocational rehabilitation and education supports'.



How we decide what we pay for

We will pay for jobs and training supports if we think they are 'necessary and reasonable'.

This means they:

- are related to your accident
- benefit you
- help you reach your goals
- help you take part in work, study or volunteering
- are in line with best practice
- are recommended and provided by a qualified and skilled professional
- are provided by the right person for you
- are good value.

Read more about what we mean by 'necessary and reasonable' in [MyGuide 1: what we pay for](#) (PDF, 193KB).

What we pay for

If we think jobs and training supports are 'necessary and reasonable' we will generally pay for things like:

- assessing your skills and abilities
- counselling
- help applying for a job
- help to get ready for a job interview
- finding types of jobs that suit you
- courses to help develop your skills
- support to help you go back to studying, or start studying.

We must approve all costs in writing before any jobs and training supports can start.


What we do not pay for

We are not required to pay for jobs and training supports that:

- are not approved by us in advance
- are not related to your accident
- should be paid for by another agency
- are normal costs like school fees, camps, books and uniforms
- are things that parents do, like support with homework and school projects
- should be paid for by an employer
- are courses you enrolled in before your accident
- ongoing training if you are not making progress.

Contact us

The MyGuide series is a simple version of the [Treatment, care and support guidelines](#) (PDF, 1.7MB). For more information, contact your Support Planner or the NIISQ Agency.

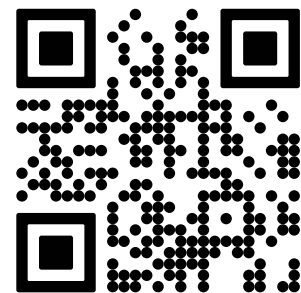
 **Telephone 1300 607 566** and we will call you back.

If you prefer to talk to us in your own language, call us and we will arrange an interpreter to effectively communicate with you.

If you are d/Deaf, hard of hearing, or have a speech communication difficulty, contact us through the National Relay Service. Choose your access option ([information here](#)) and provide 1300 607 566 when asked by the relay officer.

 **Email** enquiries@niis.qld.gov.au

Visit niis.qld.gov.au
or scan the QR code



If you're in an emergency, please call 000.

We're not a first response medical provider.

The information provided in the *Treatment, care and support guidelines* is intended to provide general guidance. The guidelines are not legal advice. Please refer to the *National Injury Insurance Scheme (Queensland) Act 2016* and *National Injury Insurance Scheme (Queensland) Regulation 2016* for more details about the National Injury Insurance Scheme, Queensland. It is intended that the guidelines will be modified and updated over time as the NIISQ develops.