



PURPOSE

We boldly lead our scheme to ensure participants have access to services and supports that really matter to them



VISION

The right support at the right time making a difference to people's lives



We will respect, protect and promote human rights in our decision-making and actions

Opportunities

- Developing a robust and dynamic workforce that consistently delivers high-quality services to participants.
- Improved collaboration and co-design with research bodies and service providers to deliver better participant outcomes.
- Leveraging emerging innovations and technologies to educate stakeholders, influence decision-making and improve outcomes for injured people.
- Influence and invest in specific health systems to improve outcomes for seriously injured people.

Risks

- Failure of the Agency to respond appropriately to economic pressures and unethical practices.
- Failure to protect the Agency's core information assets against cyber attacks or data breaches.
- Failure to provide a safe and supportive work environment to protect the wellbeing of our workforce and ensure excellence in service delivery and participant experience.

The NIISQ Agency supports the Government's objectives for the community:



Health services when you need them

We provide funding for essential treatment, care, and support for those seriously injured in a motor vehicle accident on a Queensland road. As a no-fault scheme, NIISQ covers costs regardless of who caused the accident, provided the injured person meets all eligibility criteria as per the NIISQ Act and Regulation.