

PURPOSE We boldly lead our scheme to ensure participants have access to services and supports that really matter to them

VISION The right support at the right time making a difference to people's lives



We will respect, protect and promote human rights in our decision-making and actions

- Opportunities**
- Developing a robust and dynamic workforce that consistently delivers high-quality services to participants.
 - Improved collaboration and co-design with research bodies and service providers to deliver better participant outcomes.
 - Leveraging emerging innovations and technologies to educate stakeholders, influence decision-making and improve outcomes for injured people.
 - Influence and invest in specific health systems to improve outcomes for seriously injured people.

- Risks**
- Failure of the Agency to respond appropriately to economic pressures and unethical practices.
 - Failure to protect the Agency's core information assets against cyber attacks or data breaches.
 - Failure to provide a safe and supportive work environment to protect the wellbeing of our workforce and ensure excellence in service delivery and participant experience.

The Agency supports the Government's objectives for the community:

Good jobs: Good, secure jobs in our traditional and emerging industries

Better services: Deliver even better services right across Queensland

Great lifestyle: Protect and enhance our Queensland lifestyle as we grow