



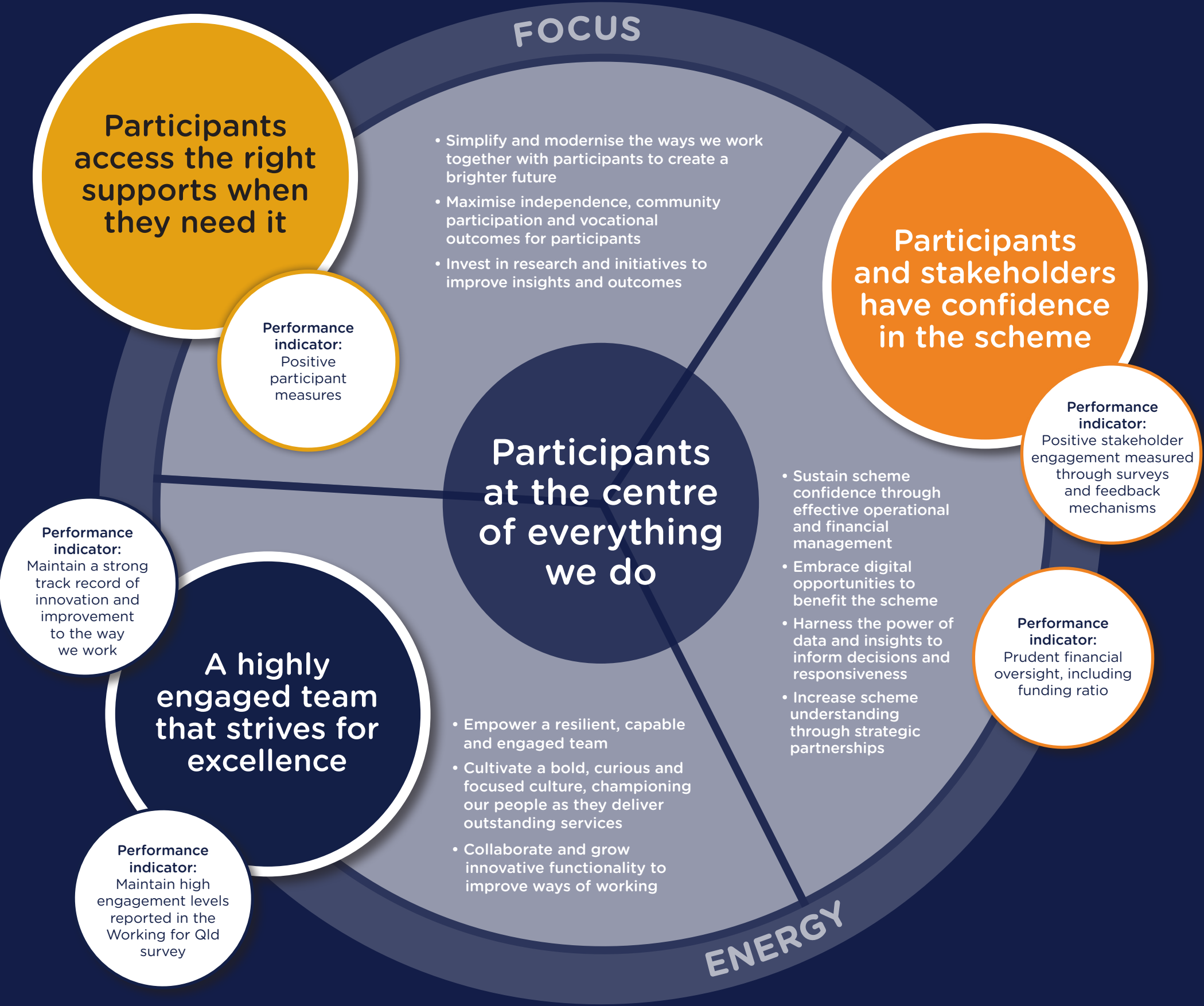
PURPOSE

We boldly lead our scheme to ensure participants have access to services and supports that really matter to them



VISION

The right support at the right time making a difference to people's lives



We will respect, protect and promote human rights in our decision-making and actions

- Opportunities**
1. Develop a future-ready workforce that consistently delivers high-quality services to participants.
 2. Improve partnerships and co-design initiatives with stakeholders to deliver better scheme outcomes.
 3. Adopt proactive digital technologies and data capabilities to ensure scheme sustainability.
 4. Influence and invest in key health initiatives to improve outcomes for seriously injured people.

- Risks**
1. Inability of the Agency to respond appropriately to unethical practices and fraud.
 2. Inability to respond proactively to external forces and economic pressures for scheme sustainability.
 3. Inability to protect the Agency's core information assets against cyber attacks or data breaches.
 4. Inability to provide a flexible, future-ready work environment to protect the wellbeing of our workforce and ensure excellence in service delivery.

The Agency supports the Government's objective for the community:



Health services when you need them

We provide funding for essential treatment, care, and support for those seriously injured in a motor vehicle accident on a Queensland road. As a no-fault scheme, NIISQ covers costs regardless of who caused the accident, provided the injured person meets all eligibility criteria as per the NIISQ Act and Regulation.